

Global Commerce Review

South East Asia, Q1 2018

2018

Key Findings

Today's shoppers are active across all browsing environments, and they're buying more on-the-go.



Optimizing your app lets you connect with more of today's mobile-first shoppers.

Apps account for **66% of mobile sales** for retailers who invest in both mobile web and shopping apps.



Shopping apps generate higher conversion rates.

The conversion rate on shopping apps is more than **5 times** higher than on mobile web.



Using offline sales data can boost online results.

Omnichannel retailers can apply over **4 times** as much sales data to optimize their marketing efforts.



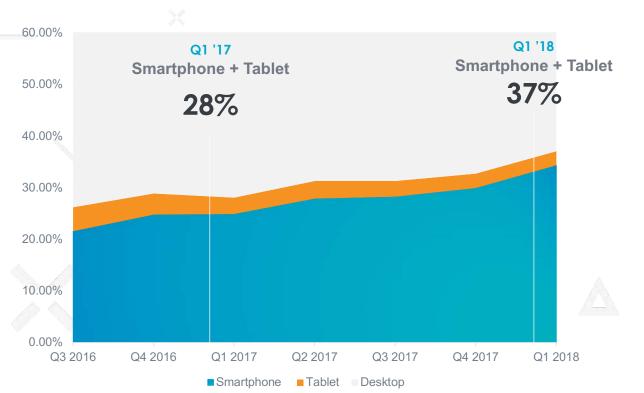


Mobile Growth

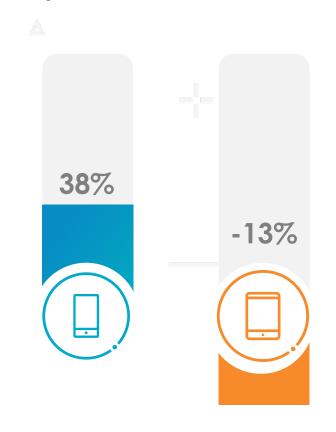
Mobile web usage reaches maturity, and smartphone keeps growing.







Q1 Year-Over-Year







Mobile Growth

Health / Beauty and Fashion Luxury are the two retail subcategories with the highest share of mobile sales.

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Share of Mobile Sales, Q1 2018, Apps Excluded



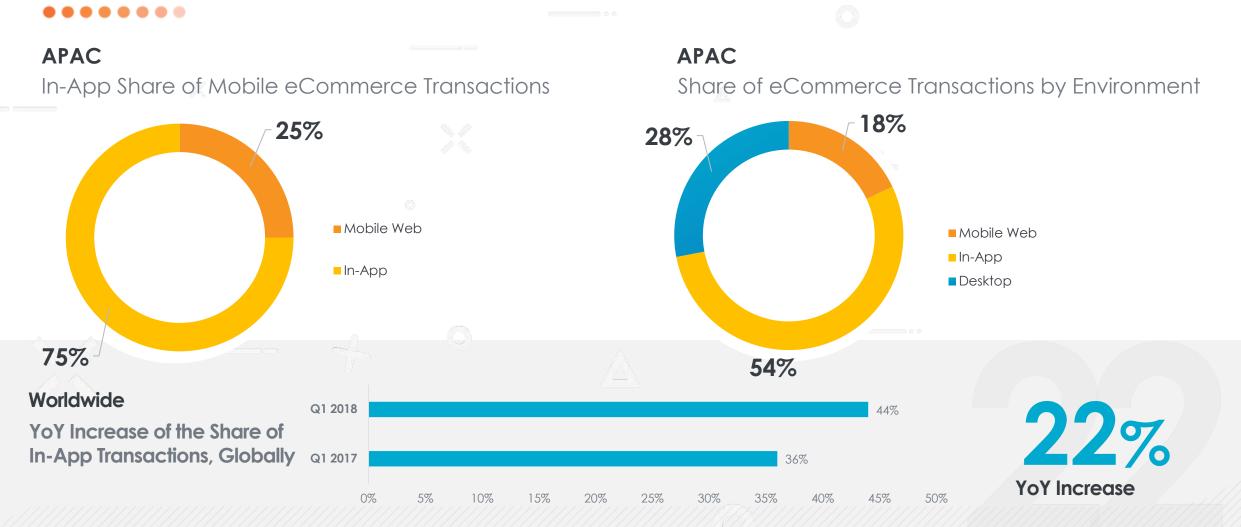






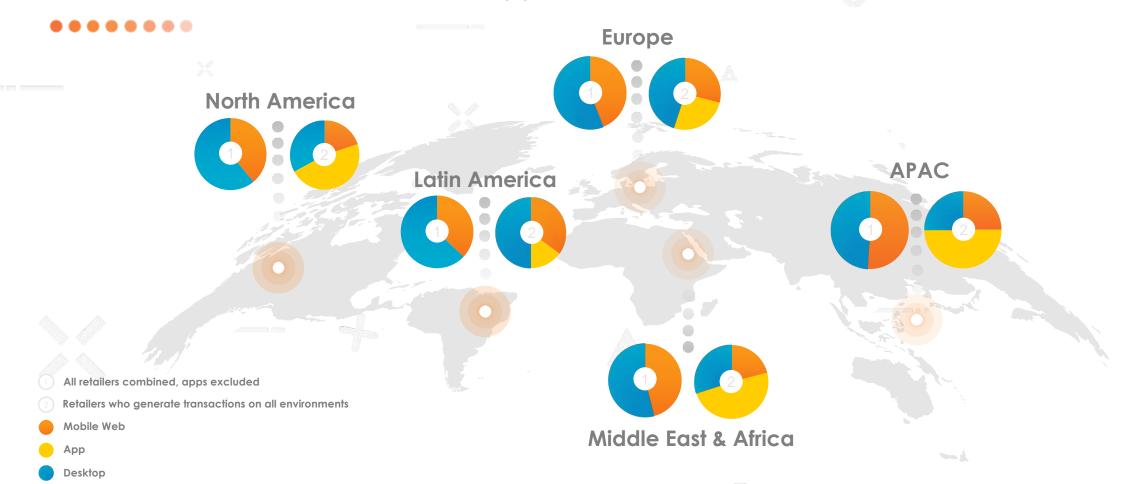
Apps account for 2/3 of mobile sales.

Mobile is the majority for retailers with a shopping app.



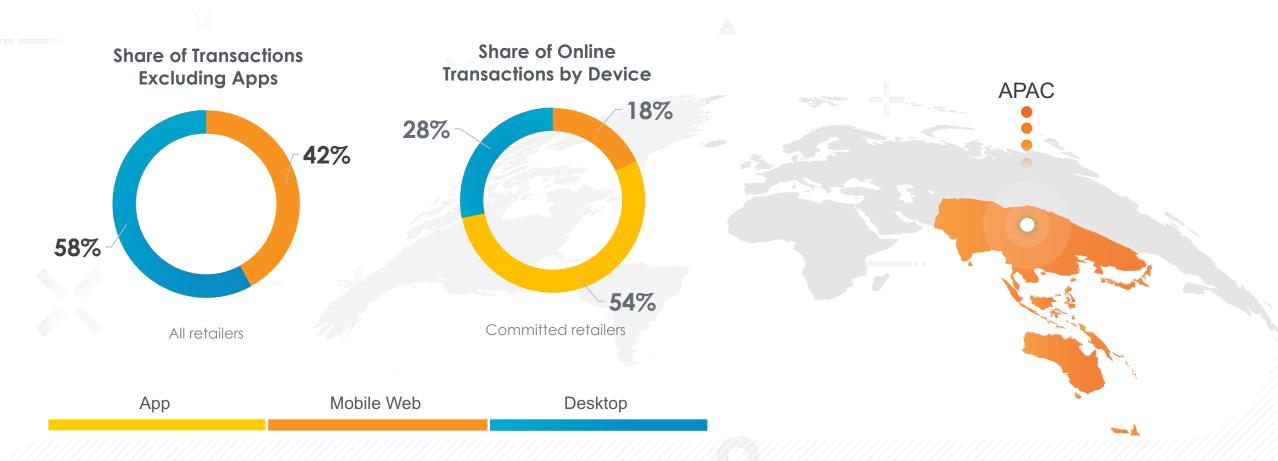


In most world regions, mobile now accounts for more than 50% of online transactions, and in-app sales dominate.





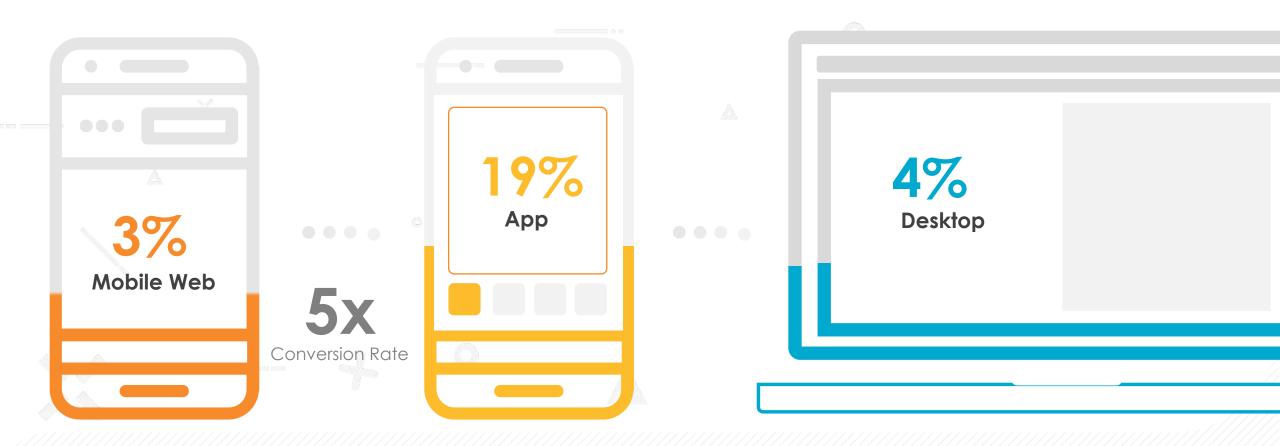
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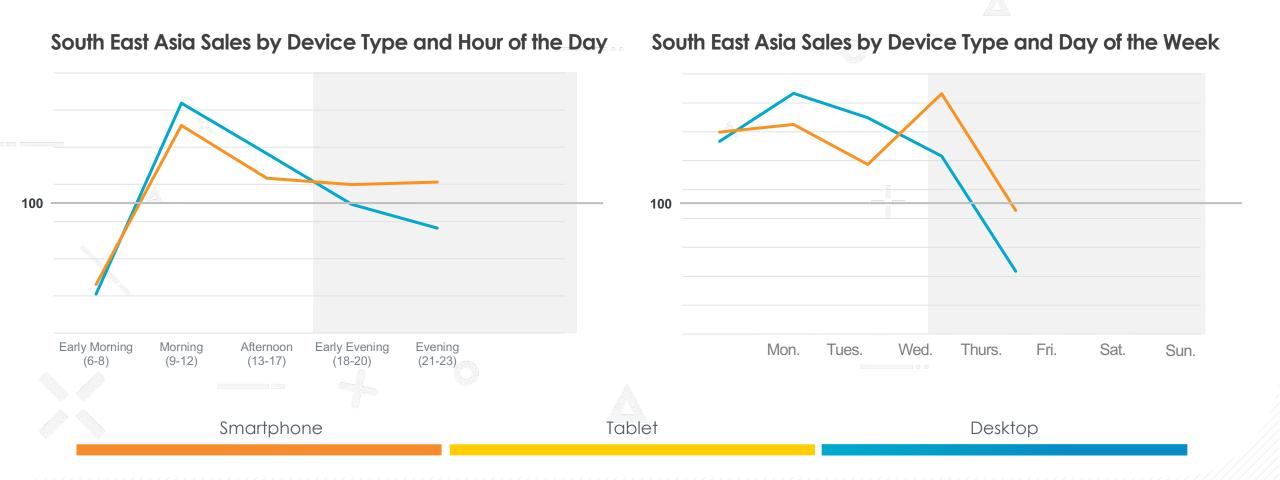
In APAC, the conversion rate on shopping apps is more than 5 times higher than on mobile web.





Shopping Moments

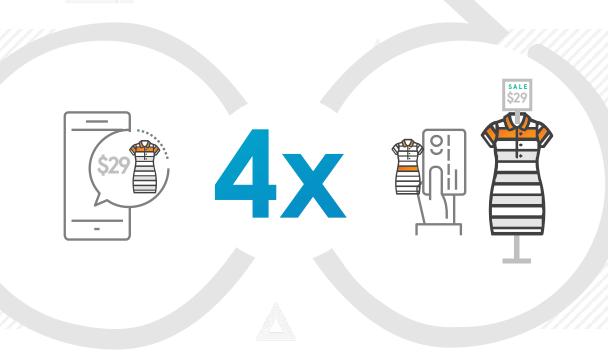
Desktop usage dominates working hours, while mobile wins nights and weekends.



Omnichannel Matters

Offline sales boost shopper knowledge - and online results.

Omnichannel retailers that can combine their offline and online data can apply over four times as much sales data to optimize their marketing efforts.



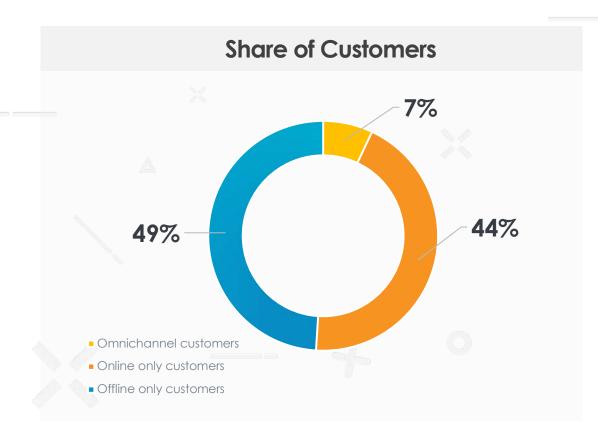


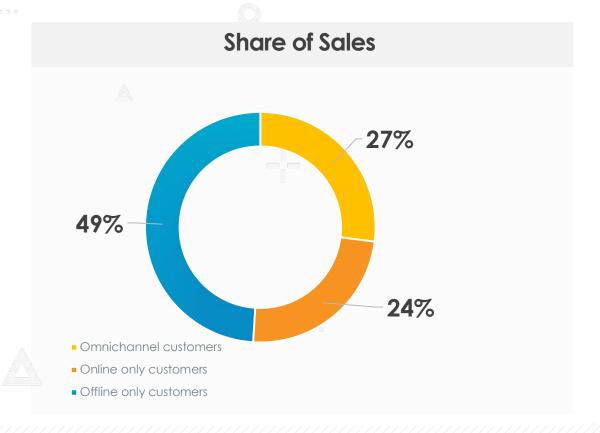
Omnichannel Matters

Omnichannel customers generate the highest lifetime value.

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Omnichannel customers generate 27% of all sales, despite representing only 7% of all customers.











Methodology

Individual browsing and purchasing data from over 5,000 retailers, in more than 80 countries. Q1 2018

About Criteo

To learn more about how the Criteo Commerce Marketing Ecosystem drives sales and profits for thousands of brands, retailers, and publishers worldwide, visit criteo.com/about